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Message History Last 30 days

8/30/2019 1:15 PM ABROWN J.J. Other
 According to our new coding policy (meeting with Corporate and Abby), the coding is according to case complexity not to time. This patient is complex and he is feeling more anxious, and his medication is changing. In this situation, I feel that the coding of 99214/90833 is more appropriate. Thanks! [Redacted] Original Message [Redacted] see that you coded this patient's appointment for today as a 90833, 99214 on the encounter form. When you decided to see the patient, I scheduled a brief session and checked him in at 10:21. The patient checked out with us at 10:32. 11 minutes later, I will enter the charge in as a 99214, however, I will not be entering a 90833 into the charge due to the time requirements not being met. mentioned in the billing coding SOP. If you would like to discuss this, please feel free to send a message to the billing operations supervisor [Redacted] in AMD regarding this or to your supervising physician/clinic director. Thanks! [Redacted]

8/30/2019 12:44 PM J.J. ABROWN Other
 Hey [Redacted] see that you coded this patient's appointment for today as a 90833, 99214 on the encounter form. When you decided to see the patient, I scheduled a brief session and checked him in at 10:21. The patient checked out with us at 10:32. 11 minutes later, I will enter the charge in as a 99214, however, I will not be entering a 90833 into the charge due to the time requirements not being met. mentioned in the billing coding SOP. If you would like to discuss this, please feel free to send a message to the billing operations supervisor [Redacted] in AMD regarding this or to your supervising physician/clinic director. Thanks! [Redacted]

Photo [Redacted]

Patient Details
 DOB: [Redacted]
 SSN: [Redacted]
 Chart Number: [Redacted]
 Internal ID: [Redacted]
 Language: English
 Race/Ethnicity: Black
 Provider: [Redacted]
 Ref. Provider: SELF SELF
 STE 103
 1502 W NC HIGHWAY
 DURHAM NC 27707
 Phone: [Redacted]

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